CNMS UEC Agenda – Tuesday, October 20, 2020
2:00 pm Eastern Time

Participants (attendees in blue)
Chair – Matthew McDowell (Georgia Tech)
Vice-Chair – Joshua Agar (Lehigh U.)
Secretary – Zach Hood (Argonne Natl Lab)
At-Large Members:
Veronica Augustyn (North Carolina State U.); Kelsey Hatzell (Vanderbilt U.); Shengxi Huang (Penn State); Saban Hus (U. Texas, Austin); Josh Kacher (Georgia Tech); Peter Maksymovych (CNMS, ORNL)
Past Chair, *ex officio* member – Rafael Verduzco (Rice U.)
CNMS (non-members) –Brad Lokitz, Sandy Lowe, Tracy Whitaker, Karren More, Bobby Sumpter
Industrial Liaison Member: Christopher Jacobs (B/S/H Home Appliances)

Welcome: (Matt)
CNMS and ORNL Operations Updates (Brad and Bobby**)**
- CNMS has been in the same holding state as before
- Expected to remain in Phase 1 for several months with no users (Request was made for Phase 2)
- Only ORNL staff allowed onsite but will work remotely as much as possible

SAC Meeting Update (Matt**)**
- Matt had a virtual meeting with CNMS staff and all research groups, meeting went well over 2 a day period with lengthy discussions. A report was written to CNMS Division Director, Karren More
- Mostly positive feedback and suggests integrating points from report into CNMS Triennial review

Webinar Update (Brad**)**
- CNMS made the first webinar (Jon Poplawsky) on the atom probe
- Showed equipment and explained technique (20 minutes duration)
- Interviewed a User who used equipment as part of the webinar
- Idea is to play the pre-recorded video and then have a hybrid webinar Q&A to follow
- Date has not been set for live webinar; UEC will help publicize webinar when ready

Proposal Call Update (Brad**)**
- There were 148 proposals submitted: this falls in line with previous proposal calls
- 24 proposals have undergone feasibility reviews
- CNMS auto extended some proposals for additional 6 months
- One recommendation in the triennial review was to increase the industrial interaction
- New question added on the first page of the proposal call; Is there industrial support or collaboration in the proposal? There were 6 positive responses this cycle; this doubles the average from previous cycles

Virtual Tour Update: (Brad**)**
- Virtual tour is now live on the CNMS website (just the first floor, the cleanroom, the atom probe tomography, and a few other labs)
- Soon collecting a 3D tour of the second and third floors
- The virtual tours are receiving great feedback from potential new users
- Expect 2-4 months before everything is posted for the CNMS labs
- Link is on the top menu nav on the CNMS site

Notes on the Website (Brad and Matt**)**
- Possibly simplify the website
- Possibly have less text in the images
- Possibly add text such as, “Become a CNMS User” to the website

User Satisfaction Survey Year-End Report (Matt**)**

- There was a 63% completion rate
- The CNMS sends to users quarterly vs end of year
- Zach/Matt will write the first draft and will share with the UEC in the coming weeks

Thoughts on 2021 User Meeting Structure

- We need an online component for 2021
- Going virtual has several excellent advantages
- Poster session may work better in person
- Expand the in-person opportunities/activities
- Need re-iterations of how to engage folks online

Suggestion box

- Nothing submitted this month

New business

- No new business

Adjourned 2:52pm Eastern Time

Next Conference Call: November 17, 2020 – 2:00pm Eastern Time