CNMS UEC Agenda – Thursday, November 21, 2019
12:00 pm Eastern Time

Participants (attendees in blue)
Chair – Rafael Verduzco (Rice U.)
Vice-Chair – Matthew McDowell (Georgia Tech)
Secretary – Zach Hood (MIT)
At-Large Members:
Joshua Agar (Lehigh U.); Shengxi Huang (Penn State); Saban Hus (U. Texas, Austin); Josh Kacher (Georgia Tech); Marina Leite (U. Maryland); Peter Maksymovych (CNMS, ORNL); Judson Ryckman (Clemson U.)
Past Chair, *ex officio* member – Eric Formo (U. Georgia)
CNMS (non-members) –Brad Lokitz, Sandy Lowe, Tracy Whitaker, Karren More, Bobby Sumpter
Industrial Liaison: Vikram Bedekar (Timken Co.)

CNMS User Satisfaction Survey (Rafael) – *draft response distributed earlier*

- Majority of responders were satisfied or very satisfied
- A few issues with instruments were noted:
  - What is the follow-up regarding instrument status (availability; working)? Brad will discuss with staff
  - How can we let users know about new capabilities?
    - Webinar; advertise on website; email to CNMSUG; road show presentations/live broadcast
    - Brad will send a link to view a 'road show' for ideas and discuss possibilities with staff

2020 UEC Election Update (Rafael)

- Election closed October 30th
  - Matt McDowell will be Chair; Joshua Agar was elected Vice Chair; Zach Hood was elected Secretary
  - At-Large members elect: Veronica Augustyn (North Carolina State U.), Kelsey B. Hatzell (Vanderbilt U.), and Christopher B. Jacobs (B/S/H Home Appliances) serving as Industrial Liaison

SSURF/MRS Meeting (Brad)

- Meeting was held at College Park, Maryland, November 12-13
- Topics included issues user facilities face such as outreach strategies, pain points for user facilities, user issues such as affordable housing and local transportation
- SSURF is sponsoring User Facility Row at the MRS meeting, December 1-6, Boston Massachusetts
  - Will highlight the wide variety of user access models and capability offerings available to the research community
  - User Facility Booth also available to showcase facilities and services

2020 User Meeting

- **Subcommittee:** Rafael Verduzco, Josh Agar, Matt McDowell, Zach Hood, Brad Lokitz, Shengxi Huang
  - Newly elected UEC members and CNMS staff members will have the opportunity to participate on the subcommittee
- Preferred dates: July 29-30 or August 10-11
- Send Rafael topic ideas!

Suggestion box – one item was entered and discussed

New Business – nothing to report

Adjourned 12:50p Eastern Time

Next Conference Call: December 19, 2019, 12:00pm, Eastern Time