ANCILLARY SERVICES: A CALL FOR FAIR PRICES

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1. INTRODUCTION

In its recent Notice of Proposed Rulemaking, the Federal Energy Regulatory Commission (FERC 1999) wrote "The Commission believes that, whenever it is economically feasible, it is important for the RTO [Regional Transmission Organization] to provide accurate price signals that reflect the costs of supplying ancillary services to particular customers." Earlier, FERC (1996) wrote in its Order 888 "Because customers that take similar amounts of transmission service may require different amounts of some ancillary services, bundling these services with basic transmission service would result in some customers having to take and pay for more or less of an ancillary service than they use. For these reasons, the Commission concludes that the six required ancillary services should not be bundled with transmission service."

In spite of FERC's fine words, almost all utilities charge for ancillary services on the basis of customer demand (MW) or energy (MWh). The existing and proposed independent system operators (ISOs), likewise, use billing determinants that have little or nothing to do with the services being provided.

In competitive electricity markets, the costs for each ancillary service should be (1) charged to those that cause the costs to be incurred and (2) collected in a way that reflects the factors that contribute to these costs. As an example of the first point, operating reserves are required to protect bulk-power systems from potential adverse effects associated with major generator or transmission forced outages. Therefore, in the first instance, the costs of operating reserves should be assigned to generators, and should reflect the frequency and severity of forced outages. Although these costs are ultimately paid by retail electricity consumers, charging them to generators encourages generation owners to maintain equipment to reduce the frequency of forced outages.

As an example of the second point, the amount of generating capacity assigned to the regulation service is a function of the short-term volatility of system load. Therefore, the charges for regulation should be related to the volatility of each load, not to its average demand.

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This paper discusses the economic efficiency and equity benefits of assessing charges on the basis of customer-specific costs (rather than the traditional billing determinants, MWh or MW). We focus on two key real-power ancillary services, regulation and load following. We determine the extent to which individual customers and subgroups of customers contribute to the system's generation requirements for these two services, in particular whether some customers account for shares of these services that differ substantially from their shares of total electricity consumption.

The two services are similar in that both follow temporal variations in system load and help the control-area operator meet its NERC Control Performance Standards. Nevertheless, they differ in important ways (Hirst and Kirby 1998):

- Regulation is the use of online generating units that are equipped with automatic-generation control (AGC) and that can change output quickly (MW/minute) to track the moment-to-moment fluctuations in customer loads and unintended fluctuations in generation. In so doing, regulation helps to maintain interconnection frequency, minimize differences between actual and scheduled power flows between control areas, and match generation to load within the control area. This service can be provided by any appropriately equipped generator that is connected to the grid and electrically close enough to the local control area that physical and economic transmission limitations do not prevent the importation of this power.

- Load following is the use of online generation equipment to track the intra- and inter-hour changes in customer loads. Load following differs from regulation in three important respects. First, it occurs over longer time intervals than does regulation, 10 minutes or more rather than minute to minute, and is therefore likely to be provided by different generators. Second, the load-following patterns of individual customers are highly correlated with each other, whereas the regulation patterns are largely uncorrelated. Third, load-following changes are often predictable (e.g., because of the weather dependence of many loads) and have similar day-to-day patterns. Alternatively, the customer can inform the control center of impending changes in its electricity use; as a consequence, these changes can be captured with short-term forecasting techniques.

These differences between regulation and load following have strong commercial implications. Regulation is a higher-value service than load following because of the need for higher generator speed and maneuverability. Therefore, regulation is likely a more expensive service. Similarly, individual customers differ in the amount of regulation and load-following services they require and should pay accordingly.

Curiously, FERC (1996), in its Order 888 defining six ancillary services, did not discuss load following. Perhaps because of this omission, most utilities and ISOs have not included

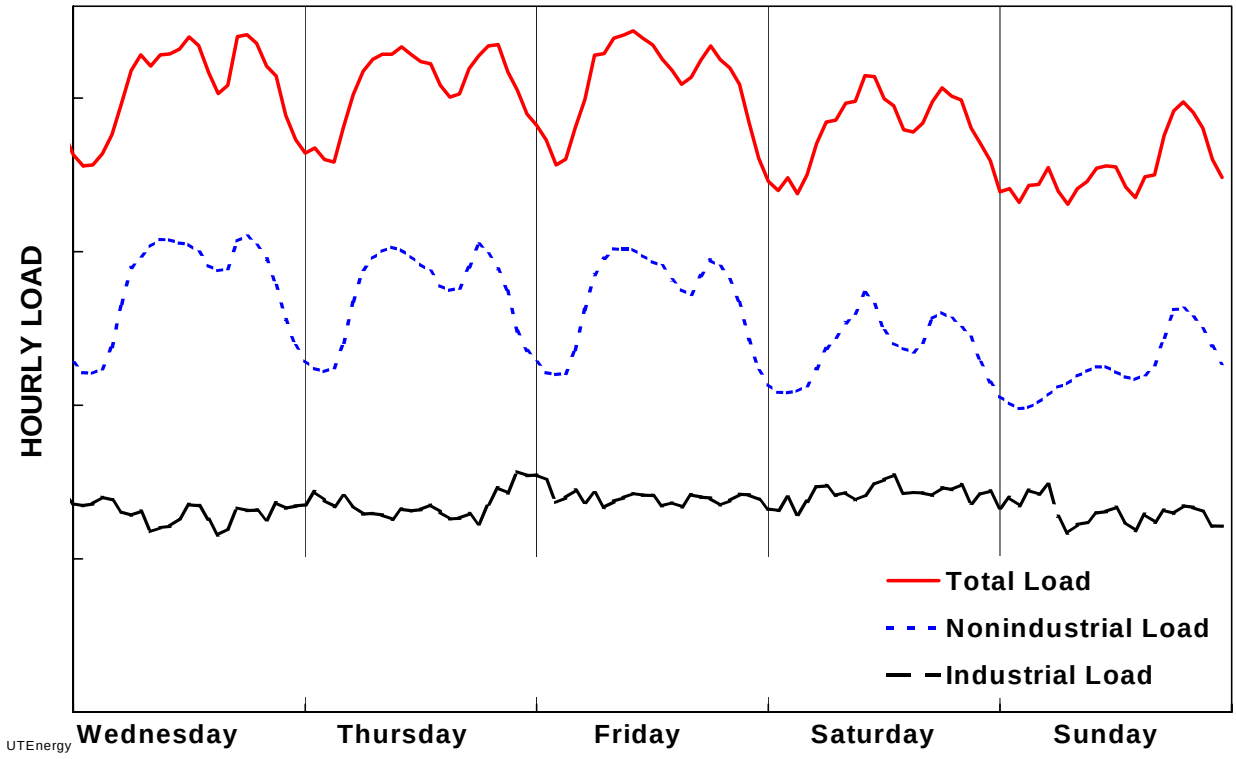

Fig. 1. Hourly system load, nonindustrial load, and industrial load (several large customers) for five days in February 1999.

load following in their tariffs.* The absence of this service requires the California ISO to acquire much more regulation (as well as other services, such as replacement reserves and supplemental energy) than it otherwise would (Wolak, Nordhaus, and Shapiro 1998). Specifically, the California ISO buys regulation in amounts equivalent to about 5% of daily load, compared with about 1% for most vertically integrated utilities. Thus, the ISO is substituting an expensive service (regulation) for an inexpensive one (load following). The ISO is considering the addition of an explicit load-following service.

To develop and test methods for customer-specific assignment of the costs of regulation and load following, we obtained detailed data from a U.S. control-area operator. Specifically, we obtained 30-second data on generation and system load as well as the loads for several large industrial customers. These data cover a 12-day period in February 1999. Figure 1 shows the system, industrial (sum of the large, individually metered loads), and nonindustrial (all other loads) loads for three weekdays and the weekend. The total and nonindustrial loads show the expected winter patterns with morning and evening peaks, and lower loads (by about 10%) on the weekend days. The industrial load, on the other hand, is relatively constant from hour to hour. Its volatility is about half that of the nonindustrial load.

*The Mountain West Independent Scheduling Administrator, in Nevada, is the only U.S. entity we know of that has proposed to create an explicit load-following service (FERC Docket No. ER99-3719-000, July 23, 1999).

We compared the volatility of system load and generation at the ½-, 1, 2, and 4-minute levels. The two sets of patterns were roughly similar with the 2-minute averages of load and generation. We then defined load following as the 30-minute rolling average of these 2-minute data. Finally, we defined regulation as the difference between the 2-minute load averages and the 30-minute rolling average.[*#]

2. REGULATION

After reviewing several possible metrics, we focused on the standard deviation (MW) of the 30 values in each hour to measure system-level regulation using the 2-minute regulation values noted above. Figure 2 shows the hour-to-hour patterns in regulation magnitude for weekdays. This graph shows that the industrial loads have much greater volatility than do the nonindustrial loads. Indeed, as a share of total load, the industrial loads require about six times as much regulation as do the nonindustrial loads. Overall, the regulation standard deviation is 1.3% of the total load.

The correlation coefficients between load itself and regulation are very low for total load, nonindustrial load, and industrial load, suggesting that load is a poor predictor of regulation requirements. Therefore, load is a poor billing determinant to use in assessing charges for regulation.

We next developed a method to allocate fairly the total regulation requirement between any two loads (and, by extension, among several loads). Such an allocation method should meet certain objectives. First, it should yield results that are independent of any subaggregations. In other words, the assignment of regulation to load *L* should not depend on whether *L* is billed independently of other loads for regulation or is part of a larger group of loads. In addition, the allocation method should reward (pay) loads that reduce the total regulation burden. A third criterion for choosing an allocation method could be one that is independent of the order in which loads are added to the system; this objective overlaps with the first one discussed above. In other words, the method should treat loads equitably, regardless of whether their standard deviations are positively or negatively correlated with each other, or independent of each other.

The regulation-allocation method we developed uses the 2-minute data for each load whose regulation requirement is to be individually measured and the 2-minute data for the total system. Overall system regulation requirements are then calculated with and without the load

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[*]Additional detail on the methods we developed and applied to split regulation from load following are in a forthcoming Oak Ridge National Laboratory report, *System and Customer-Specific Metrics for Regulation and Load Following*, by Brendan Kirby and Eric Hirst.

[#]Using the rolling average to define load following is convenient for after-the-fact analysis. Utilities use short-term modeling techniques to predict system load-following changes.

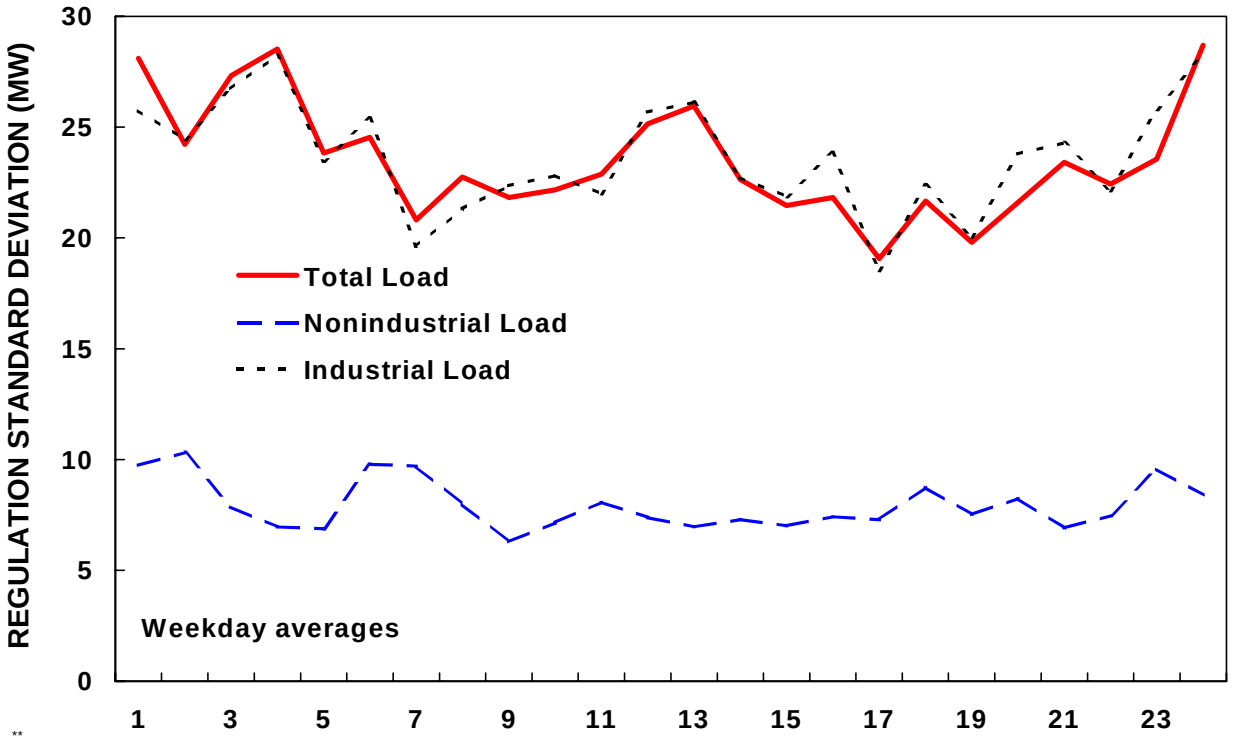

Fig. 2. Average hourly regulation burden for weekdays for total load, nonindustrial load, and industrial load.

of interest. This allowed us to develop a simple method that accounts for correlations among the regulation burdens of different loads, as well as their magnitudes. It is not necessary to meter the regulation requirements of all loads. (The regulation burden of non-metered loads can be allocated assuming that the regulation burdens of non-metered loads are uncorrelated.)

The allocation method assigned the large industrial customers an average share of regulation equal to 93% of the total, almost triple their 34% share of system load. As shown in Fig. 3, there were several hours during this 12-day period when the industrial customers were assigned more than 100% of the regulation requirement. During the hours the industrial share exceeded 100%, the nonindustrial customers would have received a credit for regulation, offsetting their regulation costs during the other hours.

These results show that large, volatile loads can require a control area to acquire significant amounts of capacity for regulation. This capacity could otherwise be sold into energy or contingency-reserve markets. The results also show that most loads have much smaller effects on overall regulation requirements and therefore do not merit separate metering for regulation purposes. The method developed here applies to both types of loads.

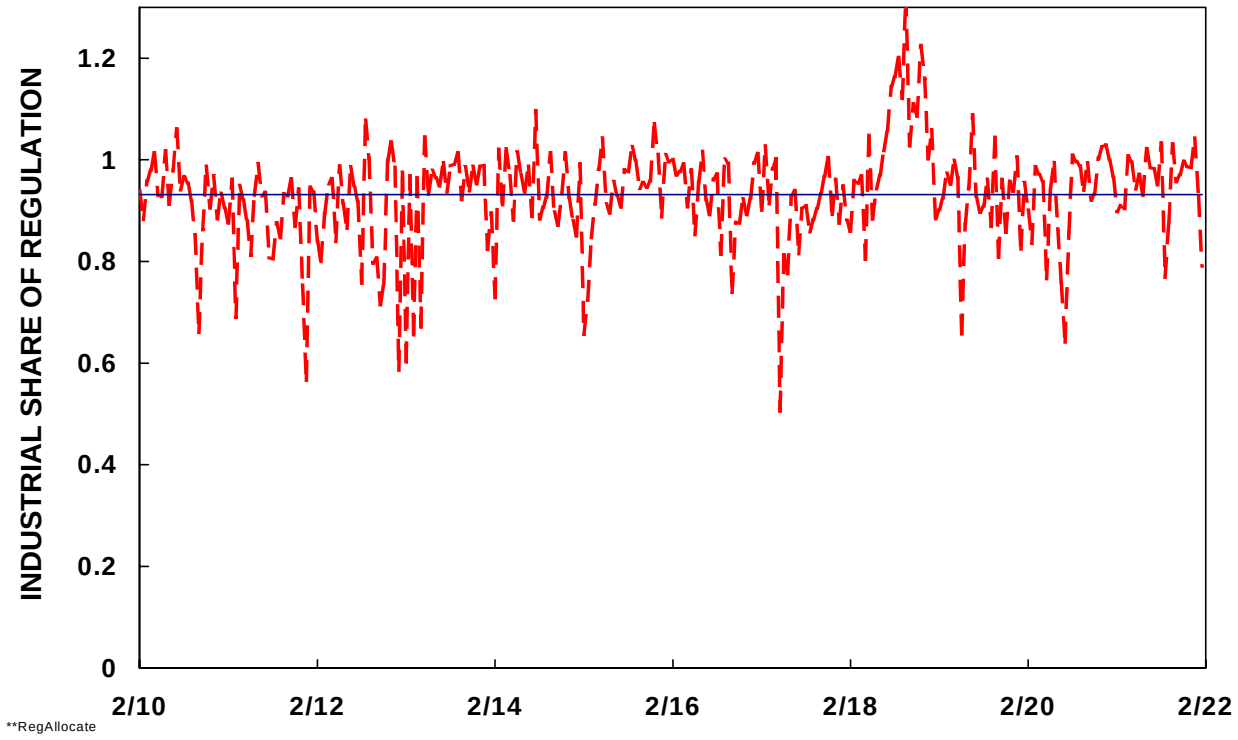

Fig. 3. **The share of system regulation requirement assigned to the large industrial customers.**

3. LOAD FOLLOWING

We defined the load-following magnitude (MW) as the difference between the maximum and minimum values of 30-minute rolling-average load during each hour. Unlike regulation, load following is a signed quantity, positive if it is rising during the hour and negative if it is falling. Unlike regulation, there is a clear diurnal pattern, reflecting the morning and early evening peaks and the late evening dropoff shown in Fig. 1. The nonindustrial loads track closely this diurnal pattern, while the industrial load is much more erratic in its load following.

As with regulation, the correlation coefficients between load and load-following magnitude are very small, suggesting that load itself is a poor predictor of load-following requirements. Again, this implies that load-following costs should not be collected on the basis of hourly demand.

We calculate each customer's (or each group of customers') share of load following as the ratio of the customer's *coincident* load-following amount to the total load-following amount. The use of coincident load following, rather than noncoincident load following, is

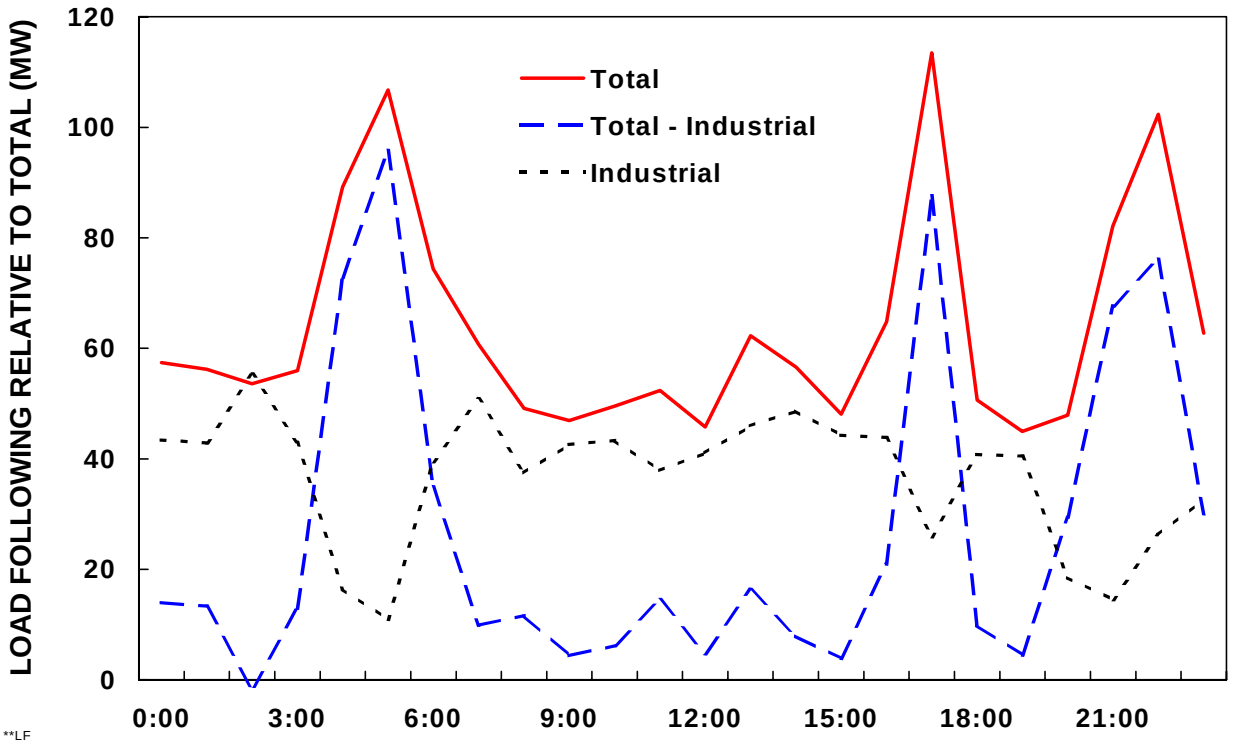

Fig. 4. **System load-following magnitude by hour and the contributions to the totals by nonindustrial and industrial customers.**

important because not all loads reach their intrahour minimum and maximum values at the same time. A customer with noncoincident load following should be charged less than a customer whose load-following requirement is coincident with the system's requirement. (Generally speaking, high load-following hours have load changes that span the full 60 minutes.)

Figure 4 shows the absolute value of system load following and the coincident contributions from the two components. This figure shows the importance of the industrial load during the hours of mild load-following changes. In particular, during hours 0 through 4, 7 through 17, 19, 20, and 24, the industrial load accounts for more of the total load-following requirement than does the nonindustrial load. (It is likely that the cost of load following is modest during these low system-load-following hours.) Unlike the nonindustrial load, the industrial load's load-following pattern is not predictable from day to day.

Because of the pattern shown in Fig. 4, the industrial loads account for more of the load-following requirement than we had initially anticipated: 56%, far above their 34% share of total load. (Correspondingly, the nonindustrial shares of load-following and energy are 44% and 66%.) Given this substantial difference between shares of load and load following, customer-specific assignment of load following is probably warranted for these large industrial customers.

4. CONCLUSIONS

Electricity consumption varies with time, indeed, from minute to minute. Regulation and load following are the real-power ancillary services that a control area uses to maintain the necessary real-time balance between generation and load.

We defined and applied two metrics, one for regulation and one for load following:

- Regulation equal to the standard deviation (MW) of the 30 values in each hour, and
- Load-following (MW) equal to the difference between the maximum and minimum values of 30-minute rolling-average load during each hour.

The amount of generating capacity provided for regulation is a multiple of the regulation standard deviation to ensure sufficient probability of meeting these temporal variations in load. Multiplying the standard deviation by two provides 95% coverage, and multiplying by three provides 99% coverage.

We also developed and applied methods to allocate these system-level metrics to individual customers and to groups of customers. The regulation allocation method relies on a simple trigonometric relationship. The load-following allocation method calculates each customer's share of the total load-following requirement on the basis of its coincident load-following requirement.

Application of these allocation methods shows that charging customers for these ancillary services on the basis of average loads can be inequitable. In particular, certain large industrial customers with volatile loads disproportionately use these services but, in an unbundled environment, would not pay their fair share under traditional tariffs. In this particular example, use of these allocation methods would reduce the regulation and load-following charges to nonindustrial customers by 75% and increase the charges to industrial customers by 140%. The subsidies inherent in today's ancillary-service pricing methods cannot, and should not, be sustained. Indeed, certain industrial processes with near-time-invariant loads, such as aluminum smelters and paper mills, will justifiably claim they require none of these services and, therefore, should not have to pay for them.

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