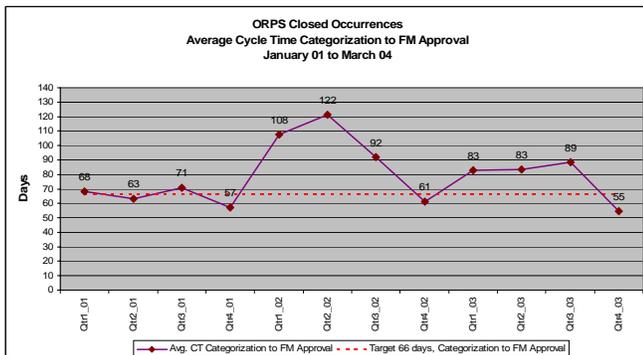
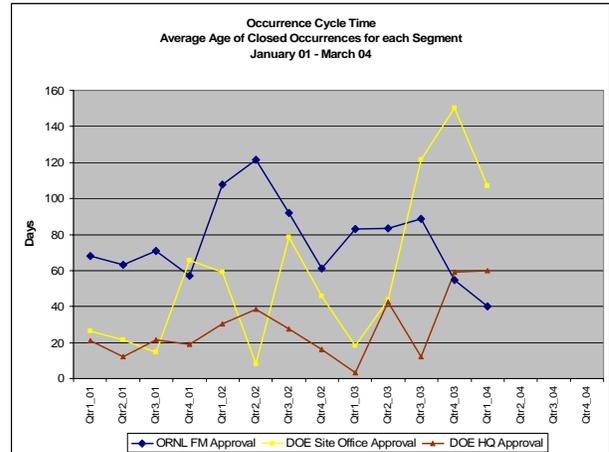
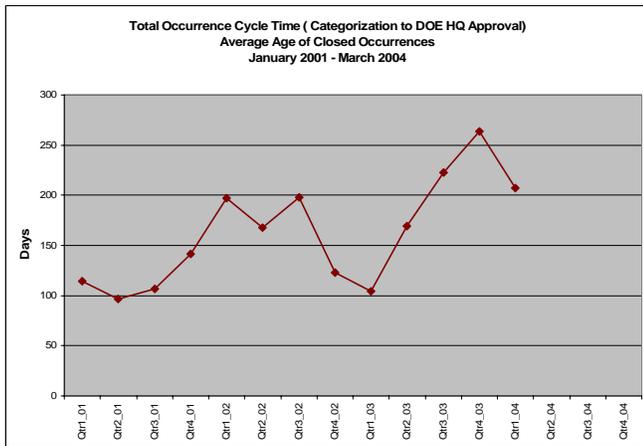


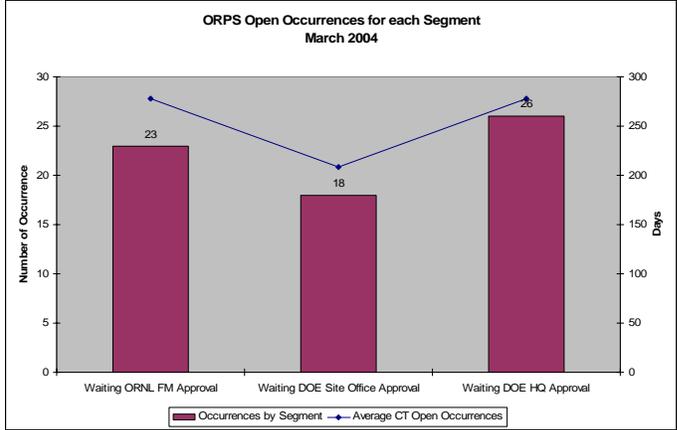
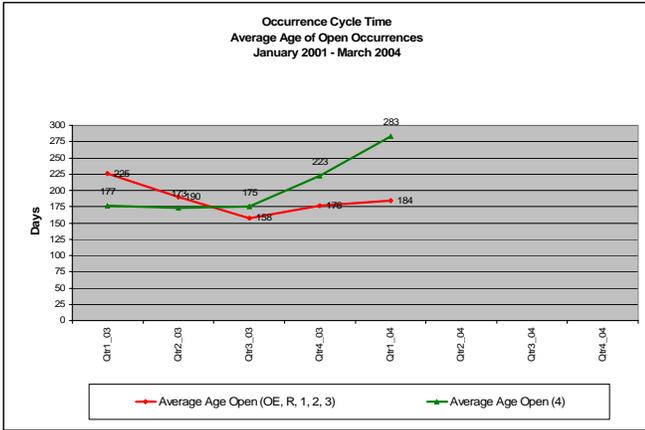
Effective Planning & Control of Work Projects results in trained employees, documented plans and work instructions to ensure Safety

ORPS Cycle Time of Closed Occurrences



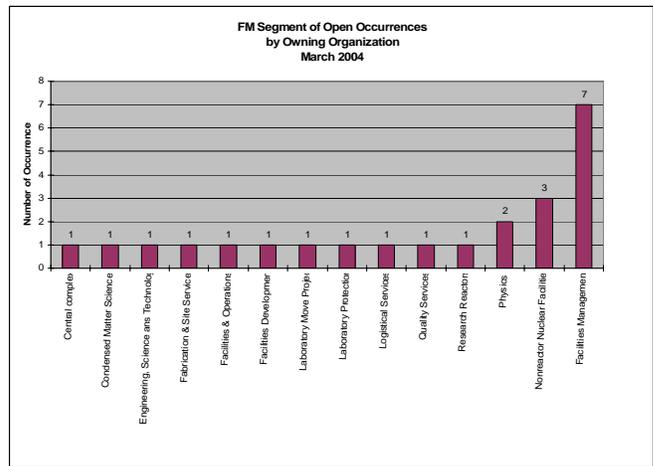
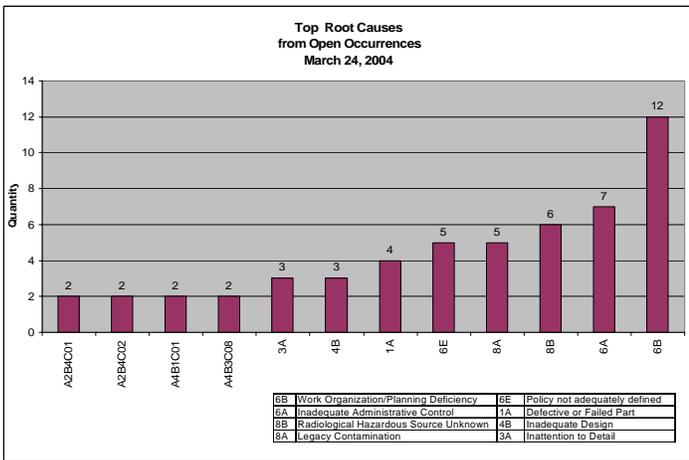
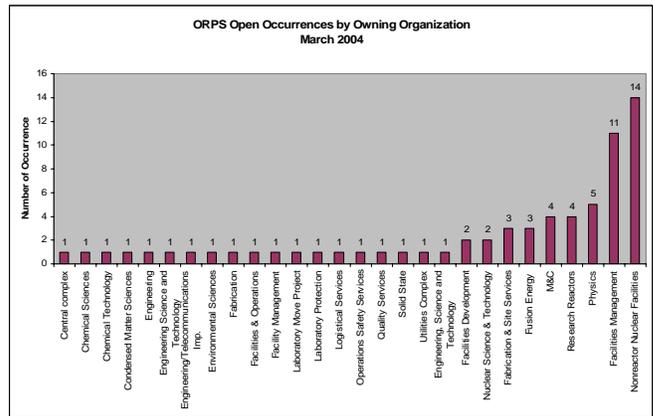
The Total Cycle Time of closed Occurrences displayed an increasing trend in the average age of closed occurrences from 2nd quarter 2003 to 4th quarter 2003. There were 40 occurrences closed during the 1st quarter 2004. DOE Site Office Approval cycle time is the major contributor to the increase in total cycle time of closed occurrences. ORNL Facility Manager “FM” Approval cycle time was within the target time period of 66 days.

ORPS Cycle Time of Open Occurrences



Open Occurrences Summary Statistics - March 24, 2004

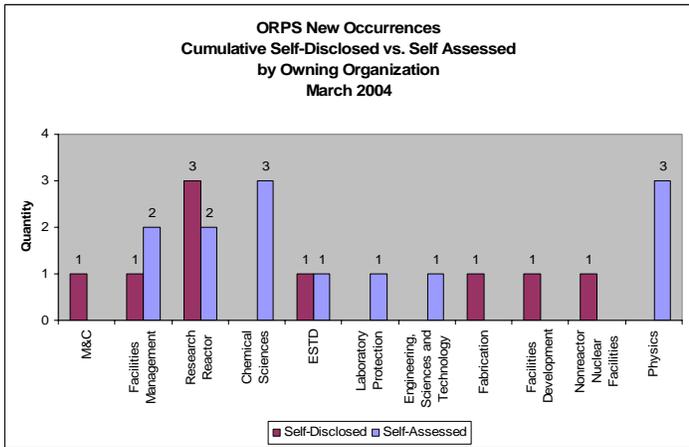
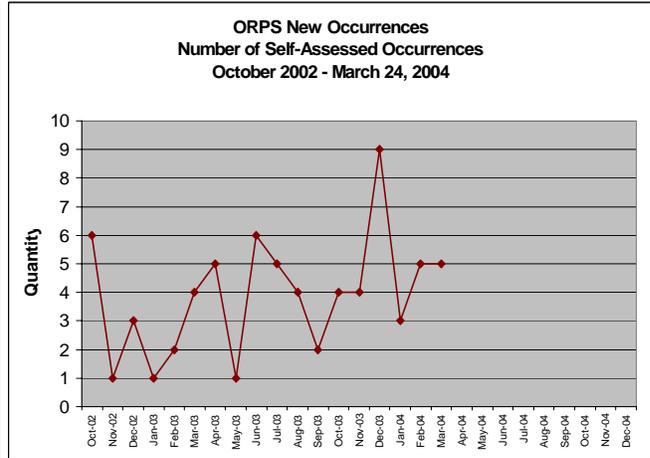
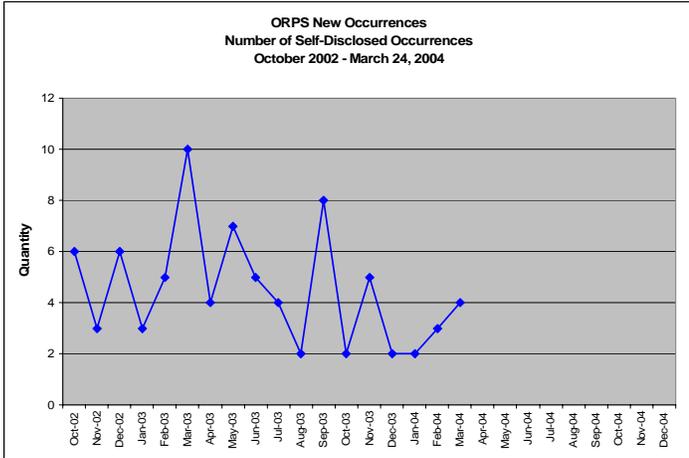
	Waiting ORNL FM Approval Target 66 Days	Waiting DOE Site Office Approval Target 49 Days	Waiting DOE HQ Approval No Target Established
Total Qty. Occurrences	23	18	26
Qty. within Target	3	12	
Qty. above Target	20	6	
Max. Age	585	135	174
Average Age	278	51	31
Min. Age	13	2	7
Total Qty. Category OE, 1, R, 2, 3			
	6	8	2
Qty. within Target	3	6	
Qty. above Target	3	2	
Max. Age	539	135	124
Average Age	219	42	66
Min. Age	13	2	8
Total Qty. Category 4			
	17	10	24
Qty. within Target	0	5	
Qty. above Target	17	5	
Max. Age	585	124	174
Average Age	299	59	28
Min. Age	120	2	7



The average age of open Occurrences for significance category (4) display an increasing trend from 4th quarter 2003 to 1st quarter 2004. Occurrence significance category (OE, 1, R, 2, 3) average cycle time is consistent from 3rd quarter 2003 to 1st quarter 2004. The Nonreactor Nuclear Facilities and Facilities Management Divisions have the majority of the open occurrences. There were 67 open occurrences and 55 of them have an identified root cause. Of these 55 occurrences the following is a breakdown of the attributed causes:

- 33 are Work/Project Planning and Control.
- 11 are Radiological Hazard
- 11 are miscellaneous root causes

ORPS Occurrences Self-Disclosed vs. Self-Assessed



Self-assessed and self-disclosed occurrences are being monitored to identify the type of occurrences that are discovered as an event (self-disclosed) versus occurrences where a person has discovered an item through use of an established systems or barrier (self-assessed).

There were a total of 22 new Occurrences during 1st quarter 2004. There were 9 Self-Disclosed and 13 Self-Assessed. The objective is to reduce or eliminate self-disclosed occurrences by strengthening the self-assessment criteria.